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Domestic Ordering

Domestic ordering policies apply towards orders in USA, Canada, or Mexico.

Request A Quote:

Submit a Request for Quote

Ordering:

Provide your name, company name, address, email, and phone number.

List the products you wish to order with part numbers and price.

Specify the desired method of payment (DO NOT email credit card information).

Specify the desired method of shipment.

For International orders, please view our International Ordering information.

Method of Payment:

Prepay with a Company or Personal Check (drawn from a USA bank). Payment must be in US Dollars and clear our bank before EMAC can ship the order.

Visa, Mastercard (call or fax only). Subject to Restrictions.

10, 15, or 30 days Net (with approved credit)

Wire Transfer (view details) (To use Wire Transfer payment please submit a Request for Quote and request a proforma invoice with Wire Transfer instructions)

Checks, transfer notices, Credit Cards and money orders drawn from international banks without an operating branch in the USA are not accepted.

Method of Shipment

Shipping Charges are calculated based on UPS shipping rates and added to your invoice. These fees are based on dimension, weight, value, and the number of packages. EMAC, inc. ships to the United States (including Alaska and Hawaii) and most U.S. Territories. Alternately we can ship your order on your Shipper's account, please provide this information on your Purchase Order.

Domestic orders are sent via United Parcel Service (UPS). When your order is completed and has been picked up by UPS, a confirmation email is sent to the email address you have provided. Included in that email is a UPS tracking number. If you do not receive your UPS notification, please check your spam folder or contact our Customer Service Representatives at 618-529-4525 or info@emacinc.com with your Purchase Order number or Sales order number handy.

You will receive your UPS Ground order within 3-7 business days after it ships. UPS will e-mail you a tracking number when your order ships.

Note:

UPS does not deliver to P.O. boxes

Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted by UPS.

UPS requires a signature upon delivery ofr shipments over $400.

UPS will not provide service guarantee adjustments for late deliveries due to inclement weather.

For UPS Residential Delivery, add $5.00.

PLEASE NOTE: To ship same day, the order must be entered and available to ship by 10:30 AM CST. All orders entered after 10:30 AM CST will ship the following business day. Please be certain to speak with a sales representative about lead time and availability before placing your order.

Next Day Air

Guaranteed Overnight Delivery by 10:30 a.m. UPS Next Day Air features fast, reliable delivery to every address in all 50 states and Puerto Rico making it the right choice for all your overnight shipments. It provides Next-Day service on weekdays. Service is not available for Saturday or Sunday delivery. UPS will not provide service guarantee adjustments for late deliveries due to inclement weather.

Next Day Air Early AM

Guaranteed Early Morning Delivery. When your shipments demand first-thing-in-the-morning delivery. It also provides reliable early-morning service on weekdays. Service is not available for Saturday or Sunday delivery. UPS will not provide service guarantee adjustments for late deliveries due to inclement weather.

Next Day Air Saver

Guaranteed Overnight Delivery by 3:00 p.m. Available in the 48 contiguous states. Shipments to residential locations within the Next Day Air Saver area are delivered by end of the next business day. Service is not available for Saturday or Sunday delivery. UPS will not provide

service guarantee adjustments for late deliveries due to inclement weather.

Second-Day Air

Guaranteed Second-Day Delivery. On-time delivery throughout the U.S. and Puerto Rico by the end of the second business day. This is an economical alternative for time-sensitive shipments. Service is not available for Saturday or Sunday delivery. UPS will not provide service guarantee adjustments for late deliveries due to inclement weather. Intra-Alaska shipments are not guaranteed.

Three-Day Select

Guaranteed Three-Day (business days). Delivery offers the ideal mix of economy and guaranteed on-time delivery within the 48 contiguous states. Service is not available for Saturday or Sunday delivery. UPS will not provide service guarantee adjustments for late deliveries due to inclement weather.

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